

Handy Gardener Gloucester - Terms and Conditions

Last updated: 12th June 2025

Website: www.handygardener.co.uk

1. Introduction

Welcome to Handy Gardener Gloucester. These terms and conditions explain how you may use our website and services. By using our website, you agree to these terms in full. If you don't agree, please don't use the site.

2. Your Responsibilities

- Make sure any contact details you provide are accurate.
- If you have an account, keep your login details safe and don't share them.
- You're responsible for anything that happens through your account.
- This website is intended for adult users only.
- If you breach these terms, we may suspend or block your access without notice.

3. Privacy

We take your privacy seriously and follow the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. For more information, please read our Privacy Policy.

4. Customer Complaints

If something's gone wrong, please contact us. We aim to respond within five working days.

5. Things Beyond Our Control

We aren't responsible for delays or issues caused by events outside our control-like extreme weather, strikes, or other unexpected problems.

6. Website Use

We give you permission to browse and use our website for personal, non-commercial purposes.

You may:

- View pages
- Download or cache pages for personal use

You may not:

- Copy, modify or republish any part of our site
- Use our site on your own intranet
- Frame our site on another website
- Link directly to internal pages (deep linking) unless weve given permission (this doesnt apply to affiliate partners)

7. Copyright

Everything on this site-text, layout, images, design-is protected by copyright, unless otherwise stated. You cant copy or reuse content without our permission.

8. User Reviews and Comments

If you leave a review or upload any content:

- You give us permission to use, edit, and share it in any format
- It must be your own work and not violate anyone elses rights
- It must not be illegal or offensive
- We reserve the right to remove content that breaks these rules
- We dont monitor all content, but if theres a problem, let us know

9. Limitation of Liability

We provide information on this site as is, and cant guarantee its always up to date or accurate.

Were not responsible for:

- Any business losses (like lost income or contracts)
- Indirect or unexpected damages
- Loss of data or technical issues

This doesnt limit our liability for personal injury, death, or fraud, where the law doesnt allow it.

10. Your Responsibility to Us

If you break these terms, you agree to cover any costs, claims or legal action resulting from your actions.

11. Changes to These Terms

We may update these terms at any time. Changes take effect as soon as theyre published here, so please check back now and again.

12. Transferring Our Rights

We may transfer our rights under these terms to another party. You may not do the same without our written consent.

13. If One Part Doesnt Apply

If a section of these terms turns out to be unenforceable, the rest still applies.

14. No Waiver

If we dont enforce a part of these terms, it doesnt mean weve given up that right in future.

15. Third Parties

These terms are just between you and us. No one else has any rights under them.

16. Entire Agreement

These terms represent the entire agreement between you and Handy Gardener Gloucester.

17. Consumer Rights

Nothing in these terms affects your legal rights under UK consumer law.

18. Governing Law

These terms are governed by English law. Any disputes will be handled in English courts.

Contact Details

Handy Gardener Gloucester (Kevin Symons)

19 Finlay Road, Gloucester, GL4 6TW

Email: admin@handygardener.co.uk

Phone: 07935 708573 (UK) / +44 7935 708573 (International)

Handy Gardener Gloucester - Privacy Policy

Last updated: 12th June 2025

We respect your privacy and are committed to protecting your personal information. This policy explains how we collect, use, and store your data when you use our website.

1. What Data We Collect

We only collect the information we need to provide our services-like your name, contact details, and any communication you send us.

2. How We Use Your Data

We use your data to:

- Provide our gardening services
- Contact you about your enquiries or bookings
- Send occasional updates if youve subscribed to our newsletter
- Improve the website and services we offer

3. Legal Grounds for Processing

We collect and use data based on:

- Your consent
- Our contract with you
- Legal obligations
- Legitimate interests, such as improving our services

4. Data Retention

We only keep your data as long as necessary. When its no longer needed, we delete it securely.

5. Data Sharing

We do not sell or trade your personal information.

We may share data with trusted service providers (like email platforms or website hosts), and only for the purpose of helping us run the business. If we transfer data outside the UK, we ensure appropriate safeguards are in place.

6. Your Rights

You have the right to:

- Access your data
- Ask us to correct or delete your data
- Withdraw consent
- Object to how your data is used
- Complain to the Information Commissioners Office (ICO)

7. Marketing and Emails

We only send marketing emails if you've agreed to receive them. You can unsubscribe at any time using the link in the email or by contacting us.

8. Cookies

We use cookies to help our website work properly (for example, to track what's in your basket). These cookies don't collect personal information and you can disable them in your browser settings.

Got Questions?

Email: kev@handygardener.co.uk